



Fees for Services

(Effective from 1 July 2020)

	<u>Standard rate</u>	<u>Concession¹</u>
International Parental Child Abduction – Social Work Support		
• Prevention of abduction / retention	}	
• Information, support, advice, referrals, facilitating contact	}	No charge, funded by Commonwealth
International Parental Child Abduction – Legal Advice / Assistance		
• Information, advice and referrals re international relocation and international parental child abduction	}	No charge, funded by Commonwealth
• Assistance with Hague Convention return application	}	
• Assistance with Hague Convention access application	}	
• Assistance with Bi-lateral applications	}	
Intercountry Casework – Child Welfare		
• Overseas child protection, police or related checks	- \$500 per person / per check	
• Conducting an initial screening assessment of prospective carers	- \$2,500 plus expenses	
• Conducting a kinship placement assessment ²	- \$4,500 plus expenses	
• Referee reports ³	- \$500	
• Conducting a social and living conditions assessment of prospective carer	- \$3,000 plus expenses	
• Post placement support (incl. 1-2 visits, remote support and reports)	- \$1,800 plus expenses	
• Post placement support (incl. 2-4 visits, remote support and reports)	- \$3,000 plus expenses	
• Assisting in Out-of-Home Care adoption process	<i>Price available upon request</i>	
International Post Adoption Tracing⁴ (For NSW residents there is no charge, as funded by NSW Government)		
• Obtaining overseas records, tracing, outreach and family reunification	- \$650 (incl. Admin Fee ⁵ \$150) - \$300	
General Intercountry Family Tracing & Reunification		
• Obtaining overseas records, tracing, outreach and family reunification	- \$650 (incl. Admin Fee ⁵ \$150) - \$300	
NSW Special Search Service (For those separated by NSW Government intervention)		
• Search and reunion services	}	No charge, NSW Government funded
International Family Mediation⁶		
• Administration fee	- \$110	\$85
• Intake assessment	- \$220	\$165
• International family mediation	- \$220 / hour	\$165/ hour
• Issuing Section 60I certificate	- \$110	\$85
Other Services		
• Adult welfare assistance, assessment or report	<i>Price available upon request</i>	
• Family crisis assistance involving overseas family members	<i>Price available upon request</i>	
• Family welfare incl. facilitating contact / residence arrangements	<i>Price available upon request</i>	

Notes:

1. Concession rate is available to people on low / statutory incomes on production of written proof.
2. Kinship placement assessments provide detailed and in-depth reports; initial screening assessments (other terms may be used, such as viability assessment) involve less detailed, initial screening of the viability of a kinship placement proceeding.
3. Referee checks will be included in the viability and kinship assessment reports, however if a separate referee report is required this will cost \$500 per referee.
4. Limited search services are available in some of the countries in which Australia has facilitated intercountry adoptions. Therefore, some additional search-related charges may be payable.
5. Admin fee of \$150 involves ISS Australia's costs for obtaining information and requesting the service overseas, in the event our overseas members cannot assist.
6. Rates for all International Family Mediation services are per person / party involved.

Please also note:

- Fees for any services not listed above are available on enquiry
- All fees are inclusive of GST and are in Australian dollars
- Invoices are payable strictly within 14 days
- Fees are not refundable
- Fees may be reviewed from time to time and may change without notice
- Bank fees and charges for international funds transfers (or similar) will be added to expenses

Further information:

General Disclaimer: ISS Australia forms part of the international ISS network and operates by referring cases to professionals working for ISS network members overseas. Some ISS network members operate with limited resources and there may be delays or limitations on services in some countries as a result.

Disbursements and out-of-pocket expenses: additional expenses may be incurred for travel, interpreting, accommodation, lodging documents, obtaining certificates and other items and are charged at cost.

All staff providing services are qualified social workers, lawyers admitted to practice or accredited mediators.

Services for which ISS Australia receives government funding are provided free of charge. Other services are charged at the above rates.

Fee waiver: in exceptional circumstances involving severe hardship ISS Australia may agree to waive all fees. Requests for a fee waiver must be discussed with staff and will be considered on a case-by-case basis.

For assistance, referrals and further information

If you require one or more of the above services, wish to make a referral or need further information, please contact ISS Australia:

Helpline: 1300 657 843 (local call cost only)

Phone: (02) 9267 0300 or (03) 96148755

Email: iss@iss.org.au

Web: www.iss.org.au